



Client Outcome Survey

We recognize and are frustrated ourselves that the criminal justice system moves slowly. In addition, the law does not generally allow us or the courts to punish or reform defendants in the ways we would like due to budget and other legal restrictions. The system also usually values the rights of defendants more than it does the rights of victims. Most importantly, our focus in doing justice has to be on what we can prove with evidence to unanimously convict a person before a jury. Many times we suspect or even know something but do not have the evidence from the police investigation to prove it. Sometimes we have evidence the law doesn't allow us to use. With those things said and with those limitations, we have dedicated our professional lives to do the very best job we can to do justice and help victims. Your feedback will help us continue our services and correct any errors.

Please indicate your level of agreement with the following statements about our service.



Directions: For questions 1-7 please rate answers using this 1 to 5 scale. 1 being the most satisfied and 5 being the least satisfied.

1. How satisfied were you with the ending outcome of your case?

___ 1. Very satisfied ___ 2. Somewhat satisfied ___ 3. Neither satisfied nor dissatisfied
___ 4. Somewhat dissatisfied ___ 5. Very dissatisfied

2. How satisfied were you with the efforts of your victim coordinator?

___ 1. Very satisfied ___ 2. Somewhat satisfied ___ 3. Neither satisfied nor dissatisfied
___ 4. Somewhat dissatisfied ___ 5. Very dissatisfied

3. How satisfied were you with the ability to communicate with your victim coordinator?

___ 1. Very satisfied ___ 2. Somewhat satisfied ___ 3. Neither satisfied nor dissatisfied
___ 4. Somewhat dissatisfied ___ 5. Very dissatisfied

4. How satisfied were you with the accuracy of the information you received from your victim coordinator?

___ 1. Very satisfied ___ 2. Somewhat satisfied ___ 3. Neither satisfied nor dissatisfied
___ 4. Somewhat dissatisfied ___ 5. Very dissatisfied

5. How satisfied were you with the prosecutor or prosecutors that worked on your case?

___ 1. Very satisfied ___ 2. Somewhat satisfied ___ 3. Neither satisfied nor dissatisfied

___ 4. Somewhat dissatisfied ___ 5. Very dissatisfied

6. How satisfied were you with the judge or judges that worked on your cases?

___ 1. Very satisfied ___ 2. Somewhat satisfied ___ 3. Neither satisfied nor dissatisfied

___ 4. Somewhat dissatisfied ___ 5. Very dissatisfied

7. How satisfied were you with the police that worked on your case?

___ 1. Very satisfied ___ 2. Somewhat satisfied ___ 3. Neither satisfied nor dissatisfied

___ 4. Somewhat dissatisfied ___ 5. Very dissatisfied



Directions: For questions 8-12 please rate your answers using the following response scale 1-5; 1 is strongly agree, 2 is agree, 3 is neutral, 4 is disagree and 5 is strongly disagree.

8. My immediate sense of safety and security has increased as a result of the services I received from this agency.

___ 1. Strongly agree ___ 2. Agree ___ 3. Neutral ___ 4. Disagree ___ 5. Strongly Disagree

9. I am more knowledgeable of the services and community resources available to victims.

___ 1. Strongly agree ___ 2. Agree ___ 3. Neutral ___ 4. Disagree ___ 5. Strongly Disagree

10. I am more knowledgeable about the criminal justice system.

___ 1. Strongly agree ___ 2. Agree ___ 3. Neutral ___ 4. Disagree ___ 5. Strongly Disagree

11. I am satisfied with the services I have received through this agency.

___ 1. Strongly agree ___ 2. Agree ___ 3. Neutral ___ 4. Disagree ___ 5. Strongly Disagree

12. I know more ways to plan for my safety.

___ 1. Strongly agree ___ 2. Agree ___ 3. Neutral ___ 4. Disagree ___ 5. Strongly Disagree

Please provide any additional feedback that you feel may explain an answer you have given above or that may help us in the future.

Client Signature

Date